Institute for Community Empowerment
Community Listening Sessions Summary

Short Courses/Workshops	Research	Consulting	Other
Establishing a non-profit	Economic impact of non-profit agencies within NE Tennessee	Strategic planning	Non-profit certificate
Obtaining and maintaining a 501(c)(3) status	Availability of resources to be shared between non-profits	Setting up and maintaining PAC funds	Entrepreneurship certificate
Strategic use of social media	Reduction of resource redundancy	Strategic partnerships to share resources	Internships
Strategic planning	Inventory of available resources	Assessment	Service-learning opportunities
Non-profit law and government compliance	Non-profit survey (number of non-profits, budgets, mission)	Marketing	Volunteers
Grant writing	Impact value of services	Board recruitment	Ensure affordability of services offered through ICE
Assessment (translating the qualitative into the quantitative)		Operational strategies	Provide networking opportunities
Board development and training		IT	Training for City Councils
Data collection		Succession planning	Collaboration between non-profits, small businesses, and
Funding other than direct fundraising			
Marketing/branding			
Understanding of best practices			
IT Training • Quickbooks • Excel • PowerPoint			
Succession planning			